

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

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In re United States Patent Application of:	)	Docket No.:	4280-108	
Applicants:	ANTILLI, Davide	)	Conf. No.:	1628
Application No.:	10/549,392	)	Art Unit:	2614
Date Filed:	September 14, 2005	)	Examiner:	Phung-Hoang J. Nguyen
Title:	SYSTEM AND METHOD FOR THE ESTABLISHMENT OF A CONNECTION BETWEEN A CONTACT REQUESTER AND A COMMUNICATIONS CENTER	)	Customer No.:	23448

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CERTIFICATE OF EFS FILING

I hereby certify that this document is being filed via EFS in the United States Patent and Trademark Office on June 2, 2009.  
/steven j. hultquist/

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**RESPONSE TO DECEMBER 2, 2008 FINAL OFFICE ACTION FOR U.S. PATENT  
APPLICATION NO. 10/549,392; PETITION UNDER 37 CFR 1.136 FOR THREE  
MONTHS EXTENSION OF TIME; SUBMISSION OF REQUEST FOR CONTINUED  
EXAMINATION; AND SUBMISSION OF DECLARATION UNDER 37 CFR 1.132 OF  
DAVIDE ANTILLI AND CHRIS NEWHAM**

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Mail Stop AF  
Commissioner for Patents  
P.O. Box 1450  
Alexandria, Virginia 22313-1450

Sir:

This responds to the December 2, 2008 Final Office Action in the above-identified application.

The time for responding to the December 2, 2008 Office Action without extension was set at three months, or March 2, 2009. Applicants hereby request a three month extension of time under 37 CFR § 1.136 to extend the deadline for response to June 2, 2009. Payment of the \$555

small entity fee specified in 37 CFR § 1.17(a) is being paid by online credit card authorization at the time of EFS filing of this response.

Please amend the claims of the above-identified patent application as set out in **Section I (Amendments to the Claims)** hereof.

Remarks concerning the amendments to the claims and the substance of the December 2, 2008 Office Action are set out in **Section II (Remarks)** hereof.

A Request for Continued Examination is being filed concurrently herewith.